

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Draft
---------------------------	-----------------------------	----------------------

Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Linda Smith
Date: 05/10/2006
Time: 10 - 11 a.m.
Location: Hargrove, Conference Room D

IPRS Core Team Attendees:

X Sharlene Bryant
 X Cathy Bennett
 X Cheryl McQueen
 X Shannon Johnson
 Gary Imes
 Joyce Sims
 X Mike Frost
 X Rick Debell
 X Thelma Hayter
 X Eric Johnson

Others:

X Linda Smith
 X Jamie Herubin
 X Sandy Flores
 Sara Parks
 X Tim Sullivan
 X Paul Carr
 Marjorie M. Morris

Attendees:

X Alamance-Caswell	X Onslow
X Albemarle	X OPC
X Catawba	X Pathways
Centerpoint	X Pitt
Crossroads	X Roanoke-Chowan
X Cumberland	X Rockingham
X Durham	X Sand hills Center
X Eastpointe	X SE Center
X Edgecombe-Nash	X SE Regional
Five – County MHA	X Smoky Mountain
X Foothills	X Tideland
X Guilford	X Wake
X Johnston	X Western Highlands
Mecklenburg	X Wilson-Greene
X Neuse	
X New River	

Attendees:

Item No.	Topics	Review Checkwrite (cut-off May 5th)
1.	Division and EDS Review	<p>Upcoming checkwrites (cut-off dates May 12th, May 19th)</p> <p>Update on SPA issues</p> <p>Update on Medicaid Issues:</p> <p>Bug Central Status</p> <p>Key CSRs</p> <p>Operations Support: File Maintenance, Security, and Help Desk</p> <p>Area Programs joining this week:</p>
2.	Area Programs	<p>Roll call</p> <p>Please mute phones or refrain from excess activity to help with communications. Please state your name and which “area program” you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.</p> <p>Review Check-write (cut-off May 5)</p> <p>Upcoming Check-writes (cut-off dates) – May 12, 19</p> <p>Agenda items</p> <ul style="list-style-type: none"> IPRS EOB Value Options Training; visit DMH public website (under What’s New) for details or http://www.valueoptions.com/provider/contractspecific/nc/medicaid.htm May 10 and 11...Raleigh IPRS Questions or Concerns MMIS Updates – Tim Sullivan & Shannon Johnson Medicaid Questions or Concerns <p>DMH and/or EDS concluding remarks</p> <p>Roll Call Updates</p> <p>Next Meeting: May 17, 2006</p> <p>For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.</p>

ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	Review checkwrite Review of checkwrite report IPDR6702. Multiple denials due to budget.
2.	Upcoming Checkwrites – May 12th , May 19th .
3.	Update on SPA issues Issue alert to the Division identifying claims that processed and denied due to audit issues for audits 8554 and 8562. These claims did not process correctly due to a new audit indicator not added to production. Denials will occur until we implement the new audit indicator. Once the testing is complete in Medicaid this indicator will be added to production. We currently have 40 claims that denied due to audit 8554 and over 150 to deny due to audit 8562. Cheryl asked when resolution sheets would be sent to the customer. These are in internal review. Once the internal review is complete, within the next two weeks, these resolutions pages will be sent to DMH.
4.	Tim Sullivan & Shannon Johnson – Update on Medicaid Issues – T1017 HI questions are still coming up from providers. Enhanced services special bulletin with all the limitations will be available to the providers soon.
5.	Bug Central Status:. An email related to bug #268988 was sent from EDS to CNDS regarding this bug.
6.	Key CSRs: . CSRs were reviewed last week, no review of CSR report today. NPI working on the DABD. Medicaid follow-up to the NPI DABD – question regarding how to handle TPL with multiple detail claims. CSR 813 – working on technical design and DABD, will send to the customer next week. CSR associated with MAFDN was implemented last week. An alert was sent on Monday.
7.	Operations Support – File Maintenance, Security –. File maintenance requests ready to sign-off were given to DMH. Two outstanding file maintenance request are being worked on, will complete soon. Change in budget load time still TBD.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.

3.	<p>Review checkwrite (cut-off May 5th) Q - Cathy – Smokey – When budget money is reallocated, will those claims that denied be reprocessed? A – No, the LME will need to resubmit them. Q - Kim – Neuse – Has a decision been made on the reallocation of budget money? A – Approval for reallocation has not been received. C - Beth – Tideland – Our finance officer received an email that the reallocation is still being worked on.</p>
4.	<p>Upcoming Checkwrites – (cut-off dates) – May 12th , 19th</p>
5.	<p>Agenda items IPRS EOB Value Options Training – Training 05/10 and 05/11 in Raleigh at Exploris located in downtown Raleigh Q – Value Options seminars are full, any chances of seats being available at the next session (05/11)? A – There has been talk of adding sessions, but they have not been scheduled. Q - Jeanna – Catawba – During one of the Value Options training sessions there was a comment that the service definitions went back to draft. A – We have not heard that the service definitions are back in draft. Shannon stated the compiled Enhanced Services Project bulletin/billing guide is in final draft. Perhaps that is what was heard. Q – Susan – Pathways – Is the special bulletin for May available? A – The final version should be posted soon. IPRS Questions or Concerns: Cheryl commented that the MAFDN changes have been implemented. If you submit claims for clients eligible in MAFDN and IPRS, these claims will route to IPRS. Cheryl asked who uses the eligibility matrix? The following LMEs responded that they do... Southeastern Regional Durham Foothills Alamance/Caswell Neuse Onslow Foothills Tideland Smokey Mountain Pathways Sandhills Q – Kim – Neuse – Denials for procedure code H2014 HM, are they associated with the MAFDN program code? A – No</p>

	<p>Q – Kim Neuse – why did these claims route to NCXIX instead of IPRS? A – This is being researched.</p> <p>Q – Kelly - Durham - can we make the same system changes (as made with MAFDN) for clients who are eligible for MQBE? A – Some MQBs are routing to IPRS, we will research adding MQBE.</p> <p>Q – Lou – Tideland - can we submit IPRS adjustments electronically? A – yes</p> <p>Q – Tom – Western Highlands – will the new funds for target pop groups that are closed interfere with the budget load? A – no</p> <p>MMIS Updates Tim Sullivan & Shannon Johnson – Shannon update on T1017 HI – how to bill for recipient ages 0 – 3. Recipients ages 0 – 3 are required to have a CDSA referral number. This number cannot be their Carolina Access number. The recipient has to be eligible in CAP MR DD on the DOS for ages 0 – 3. After the 4th birthday, the referral number is not required. If the claim continues to deny , once the recipient is over the age of 3, send to Shannon, she will research these denials.</p> <p>Medicaid Questions or Concerns – Q – Cathy – Sandhills – when submitting claims using the 837 is there a place to include the insurance payment? A – Yes</p> <p>Q – Cathy Sandhills – Can we adjust professional 837s? A – Yes, you can look at the IPRS billing/companion guide to see the TPL and adjustment loops/segments.</p> <p>C – Tom – Western Highland – The 837 companion guide is available on the DMA website, also the HIPAA website.</p> <p>Q – Charlene – Albemarle – Do H0036 HA, HB override TPL edit in Medicaid. We have EOB 0094 denials. A – Make sure you are billing your core provider number (83####) and the valid attending provider for the service facility with the correct alpha character.</p> <p>Q – April – SER – Help me understand the extension for LMEs to bill through 2007 for HCPC codes for provisionally licensed. When will that stop and services can no longer be billed through the LME? C – Beth – Tideland – It’s our understanding that we can bill for anyone to September 20th and for provisionally licensed through 2007. A- If you send your question to IPRS Q & A, we will forward to Carol for an answer so that we can get this in writing.</p> <p>Q – Mary Ann – Foothills – Any information on the 834 changes mentioned at FARO – specifically the SSN? A – We are reviewing and hope to have the updated 834 out within a week. Zeros are used when no SSN is available. The thought was that if you have the SSN, supply it. But the Division wants you to be able to serve individuals without a SSN. We have discussed this with the Division workgroup and hope to have something in writing soon.</p>
--	---

6.	Q – Johnston – The minutes from last week’s meeting was not included in the distribution. A – The summarized minutes from last week’s meeting will be sent at a later date.
7.	DMH and/or EDS Concluding Remarks:
	Updates to Roll Call

Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
----------	-----------	-------------	-------------	----------	--------	-------------

AI#.

Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
----------	-----------	-------------	-------------	----------	--------	-------------

II1.

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
----------	-----------	-------------	-------------	----------	--------	-------------